

REFUND & CANCELLATION

Terms and Conditions

1. Reservations and Rates

- a. **Reservation.** Your reservation at Modi Yoga Retreat is not valid until we have confirmed your reservation in writing. An email acknowledgement will be sent to you from Modi Yoga Retreat. Such email will summarize the day or multi-day packages reserved at the rates accepted by the guest and contact information for Modi Yoga Retreat.
- b. **Group Reservation.** In the case of a group reservation, the guest must negotiate a Modi Yoga Retreat group contract. A group reservation is defined as the reservation for 10 or more rooms under the same legal entity.
- c. **Deposit.** One (1) night deposit for each room is due at time of booking to confirm your guaranteed reservation. For reservations confirmed from countries where local regulations prohibit guarantees to a credit card, payment by wire or check for 100% of the total reservation must be received by Modi Yoga Retreat. Your deposit may be forfeit, and your reservation may be cancelled if you arrive after Check-In Time without confirmation by Modi Yoga Retreat to cancel or modify your reservation.
- d. **Age Requirement.** Guests must be 18 years or older with photo identification to reserve a room.
- e. **Minors.** Minor children, age 16 and 17, may be included in your reservation, and are permitted to stay at Modi Yoga Retreat; note that such minors will require a parent or guardian to sign consent forms on their behalf, to participate in the therapy services at Modi Yoga Retreat.
- f. **Non-Transferable.** Any reservation is personal and cannot be transferred to a third party under any circumstances, whether free of charge or in return for payment, except as authorized in writing by Modi Yoga Retreat.
- g. **Rates.** Bundled daily or multi-day package (e.g., 3-day, 5-day, and 10-day) rates include room rental, scheduled therapy services and scheduled food and beverage services. Rates are calculated, based upon check-in date, per day, and per multi-day package, and per day for add-on days to your selected multi-day package. All reservations, regardless of origin, are payable and confirmed in INR, unless specifically indicated otherwise.
- h. **Check-in and Check-out Time.** Check-in time is from 1200 PM (“Check-In Time”) and check-out time is by 11:00 AM.
- i. **Early Check-In.** Rooms may not be available until after Check-In Time. Occupancy prior to Check-In Time on the date of the reservation cannot be confirmed unless Modi Yoga Retreat has availability and payment is received by Modi Yoga Retreat prior to arrival either by credit card accepted by Modi Yoga Retreat or a deposit by wire or check.
- j. **Cancellation or Modification of Reservation.** Should you need to cancel or modify your reservation, please do so 72 hours in advance to avoid cancellation or modification fees. A new deposit may be required for any modifications to your reservation, including the length of stay, check-in and check-out dates, and the number of guests or rooms, and may also incur a rate change and/or service fees; such modifications are subject to Modi Yoga Retreat's availability at the time the modification is requested.
 - i. **Reservations at modiretreat.com.** You may cancel or modify your reservation through email info@modiretreat.com
 - ii. **Third-party Reservations.** Reservations reserved on third-party Web sites including, and without limitation, expedia.com, booking.com, makemytrip.com, yatra.com etc., cannot be cancelled or modified at modiretreat.com or by calling or emailing Modi Yoga Retreat. Please contact your original reservation source for modifications to these types of reservations.
 - iii. **Cancellation applicable as under:**

Reserved Room Nights(No.)	Cancellation Period prior to arrival
Up to 4 nights	48 hours
4-9 nights	72 hours
9 & above night	7 days